



## Our Commitment to Safety



### DENTAL OFFICE COVID SAFETY PROTOCOLS

**Please note that all methods used to maintain a clean environment for our patients are non-toxic, safe, and environmentally friendly.**

Dear patients,

We hope that you and your family are in good health. Our community has been through a lot over recent months, and all of us are looking forward to resuming our normal routines. While many things have changed, one thing has remained the same: our commitment to your safety.

Infection control has always been a top priority for our practice, and you may have seen this during your visits to our office. Our infection control processes are made so that when you receive care, it is both safe and comfortable. We want to tell you about the infection control procedures we follow in our practice to keep patients and staff safe.

Our office follows infection control recommendations made by the American Dental Association (ADA), the US Centers for Disease Control and Prevention (CDC), and the Occupational Safety and Health Administration (OSHA). We follow the activities of these agencies so that we are up-to-date on any new rulings or guidance that may be issued. We do this to make sure that our infection control procedures are current and adhere to each agencies' recommendations.

**Our protocols to keep you safe:**

## Office Disinfectant Fogging

Our office uses use a disinfectant "fogging" technique for airborne and surface decontamination. Fogging disinfects all common office surfaces such as desks, furniture, equipment, waiting rooms, and bathrooms, using a product called Chlorine Dioxide, a safe and effective disinfectant against a wide range of pathogens (including Covid-19).





## 'Phenomenal Aire' air purifying system

We have installed the "Phenomenal Aire" air purifying system to keep our HVAC (heating, ventilating, and air conditioning) system and ductwork clean of harmful viruses, molds, and other germs. Pathogens are destroyed as the system generates a field of ions that kills these pathogens safely and naturally.

## UV (ultraviolet) airborne cleaning

Our office utilizes the **Uvilizer** to add to our multi-layered protection against airborne viruses, as well as molds and other germs. The Uvilizer uses a dual method that combines ultraviolet light and Ozone. UV and Ozone are highly recommended by the CDC for eliminating pathogens such as Covid-19. We have also installed UV lights in the ductwork of our office HVAC system to further protect our office environment.



## Advanced Staff Training

Each member of our team has completed additional awareness and prevention programs to enhance their knowledge and preparedness.

## Daily Health Checks of Our Team

No contact temperature checks, and a quick set of questions will ensure our team is ready, willing, and able to provide safe dental care – every day.

## Anti-Microbial Rinse

In addition to brushing and flossing before your visit, we will provide an Oracare solution to rinse in your mouth for 60 seconds and reduce bacteria.

# Sequenced Patient Scheduling

We are allocating more time between visits for coming, going, and cleaning.

# Pre-Screening of Every Patient

A quick health questionnaire and consent form along with a no-touch temperature check will be completed when you arrive at our office.

# Expanded Patient Appointments

In an effort to save you time and multiple exposures, we are offering extended appointments. This allows us to do more dentistry in a single visit.

# Family Friendly Scheduling

We are now able to see multiple family members during similar visit times.

# Social Distancing in Place

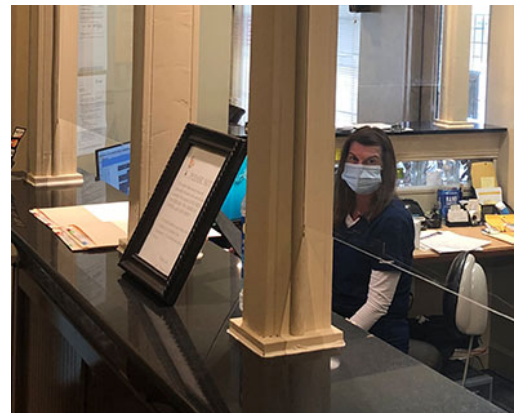
Fewer chairs in our reception area, helpful signs and one-way traffic in our treatment area make 6' spacing a feature for our office.

# Cleaning After Every Appointment

We are super clean as we thoroughly wipe, sanitize, and disinfect all instruments, equipment and surfaces in each operatory after every patient.

# Front Desk

We have built-in protective plexiglass barriers that separate patients from front desk staff. Our friendly administrative team also will be wearing HN95 (or equivalent) masks. Don't worry. They are smiling behind those masks!



# Face Shields

Our team will also protect you through the use of FDA Approved PET face shields as well as specialty protective eye-ware and magnification glasses.

# Specialized Laundering

All uniforms and gowns (that aren't disposable) are laundered in-house. Employees do not come or leave in uniforms. They are laundered in a three step antibacterial / sanitization / steaming process.